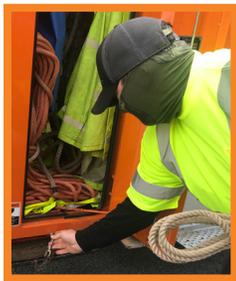


WE'RE HERE FOR YOU

As the United States and many other countries continue to battle the COVID-19 outbreak, we wanted to update you with what we are doing at Asplundh Tree Expert, LLC.

Our focus continues to remain on the health and well-being of our employees and customers. To do this, we are continually monitoring the impact of the spread of COVID-19 and reviewing information as updates from the U.S. Centers for Disease Control and Prevention (CDC) are distributed. As recommendations change from the CDC, we are adapting, as our employees are diligently taking many precautionary measures to help reduce the chance of spreading the virus.

We stand by our commitment to help keep the power flowing in our communities during this pandemic. We know how important it is now – more than ever – that our neighborhoods have swift restoration after a storm, such as the recent severe storms that struck from the South Central region up through the Northern U.S. with high winds and snow.



Health and safety precautions

Our employees across the globe have been actively participating in preventative measures according to the CDC's recommendations, including – but not limited to – following the social distancing etiquette; routine cleaning and disinfecting touched objects; and frequent hand washing.

We have replenished our healthy hygiene supplies for common areas of all offices and are providing those in the Field with these supplies as well to keep their equipment and vehicles clean and disinfected.

Communications

As our communities are setting new restrictions and updating their preventative measures, as recommended by the U.S. government and CDC, we have been adapting our policies and procedures.

At the Home Office in Willow Grove, Pennsylvania, our 'COVID-19 Task Team' thoroughly executes communications within our company and ensures the latest developments are shared effectively.

We have protocols in place for our employees at all levels in the event they become ill, have a team member that becomes ill or encounter a potentially ill person. These protocols ensure the proper levels of management as well as the proper departments are aware of such illnesses, and to provide the appropriate resources to them to help their recovery process.

In addition, to help reduce the potential of spreading the illness, we have travel restrictions in place for employees and are asking employees that are capable to work from home in accordance with recommendations from the CDC.

As always, we remain committed to providing our reliable presence. We are confident our employees are taking all precautionary measures for themselves, as well as their families, which requires the highest level of responsibility during a pandemic. We are confident in our swift decisions and we will continue to do what we feel is best for the health and well-being of our employees and customers.

Thank you for your continued support and your proactive efforts as we overcome the COVID-19 outbreak. As a team, we will get through this pandemic and come out on the other side stronger than ever.



Stay Safe,

Scott Asplundh
Chairman & CEO